

IFB C4DNCS19
Data Networks and Communications Services
CATEGORY 30 – Broadband with Internet Service

Special Order Systems, Inc. dba TEAMSOS

CATALOG B

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30.2 Broadband with Internet Service

30.2.5.2 Broadband with Internet Service

Contractor’s Description of Service:

TEAMSOS' broadband Internet service aims to provide high-speed internet access to remote and less densely populated areas, bridging the digital divide and enabling access to online resources.

Geographic Availability:

All regions of the state of California where broadband services can be successfully delivered.

State Associated Administrative Fee Charge - Services identified below with “Yes” in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 30.2.5.2.a – Broadband with Internet Service

#	Feature Name	Contractor’s Product ID	Feature Description	Contractor’s Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	BIS at 1 Mbps	TS-BIS1MBPS	Broadband with Internet Service at 1 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 1 Mbps Product Description: Broadband with Internet Service at 1 Mbps	\$726.00	\$56.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
2	BIS at 5 Mbps	TS-BIS5MBPS	Broadband with Internet Service at 5 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 5 Mbps Product Description: Broadband with Internet Service at 5 Mbps	\$976.00	\$71.00	Each	Yes	Yes	Required
3	BIS at 10 Mbps	TS-BIS10MBPS	Broadband with Internet Service at 10 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 10 Mbps Product Description: Broadband with Internet Service at 10 Mbps	\$976.00	\$81.00	Each	Yes	Yes	Required
4	BIS at 15 Mbps	TS-BIS15MBPS	Broadband with Internet Service at 15 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 15 Mbps Product Description: Broadband with Internet Service at 15 Mbps	\$1051.00	\$90.00	Each	Yes	Yes	Required
5	BIS at 25 Mbps	TS-BIS25MBPS	Broadband with Internet Service at 25 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet	\$1402.00	\$107.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Upload Speed: 25 Mbps Product Description: Broadband with Internet Service at 25 Mbps						
6	BIS at 50 Mbps	TS-BIS50MBPS	Broadband with Internet Service at 50 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 50 Mbps Product Description: Broadband with Internet Service at 50 Mbps	\$2871.00	\$116.00	Each	Yes	Yes	Required
7	BIS at 75 Mbps	TS-BIS75MBPS	Broadband with Internet Service at 75 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 75 Mbps Product Description: Broadband with Internet Service at 75 Mbps	\$2871.00	\$126.00	Each	Yes	Yes	Required
8	BIS at 100 Mbps	TS-BIS100MBPS	Broadband with Internet Service at 100 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 100 Mbps Product Description: Broadband with Internet Service at 100 Mbps	\$2871.00	\$142.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
9	BIS at 200 Mbps	TS-BIS200MBPS	Broadband with Internet Service at 200 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 200 Mbps Product Description: Broadband with Internet Service at 200 Mbps	\$2871.00	\$200.00	Each	Yes	Yes	Required
10	BIS at 250 Mbps	TS-BIS250MBPS	Broadband with Internet Service at 250 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 250 Mbps Product Description: Broadband with Internet Service at 250 Mbps	\$2871.00	\$230.00	Each	Yes	Yes	Required
11	BIS at 500 Mbps	TS-BIS500MBPS	Broadband with Internet Service at 500 Mbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 500 Mbps Product Description: Broadband with Internet Service at 500 Mbps	\$2871.00	\$250.00	Each	Yes	Yes	Required
12	BIS at 1 Gbps	TS-BIS1GBPS	Broadband with Internet Service at 1 Gbps	Access/Connectivity Type: Ethernet Network Interface Type: Copper/Fiber Protocol: IPv4/v6 over Ethernet Upload Speed: 1 Gbps	\$2871.00	\$350.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Broadband with Internet Service at 1 Gbps						

30.2.5.3 Static IP Address

Contractor's Description of Service:

Providing a static IP address as requested - instead of a default dynamic IP address.

Geographic Availability:

All regions of the state of California where broadband services can be successfully delivered.

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 30.2.5.3.a – Static IP Address

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Single Static IP Address	TS-1SIPA	Single Static assigned IPv4 or IPv6 Address		\$0.00	\$49.75	Each	Yes	Yes	Required

30.2.8 Additional Broadband with Internet Services and Features

Contractor’s Description of Service:

TEAMSOS' broadband Internet service aims to provide high-speed internet access to remote and less densely populated areas, bridging the digital divide and enabling access to online resources.

Geographic Availability:

All regions of the state of California – where satellite services can be successfully delivered.

State Associated Administrative Fee Charge - Services identified below with “Yes” in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 30.2.8 – Additional Broadband with Internet Services and Features

#	Feature Name	Contractor’s Product ID	Feature Description	Contractor’s Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	LLSat at 100 MBS-1TB/Mo	TS-LLSHSBC-1TB	Low Level Satellite with Internet Service 100 MBS, 1 TB/Mo Network Availability Commitment for this service is ≥97%.	Low Level Satellite, 1TB/Mo Maximum, 40Mbps Down/8Mbps Upload, Ethernet. 1 TB Overage data usage charges per Gigabyte apply per #TS-LLSOVG-GB	\$3,450.00	\$300.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
			Satellite Network Latency Commitment for this service is ≤80ms.							
2	LLSat at 100 MBS-2TB/Mo	TS-LLSHSBC-2TB	<p>Low Level Satellite with Internet Service 100 MBS, 2 TB/Mo</p> <p>Network Availability Commitment for this service is ≥97%.</p> <p>Satellite Network Latency Commitment for this service is ≤80ms.</p>	Low Level Satellite, 2TB/Mo Maximum, 40Mbps Down/8Mbps Upload, Ethernet. 2 TB Overage data usage charges per Gigabyte apply per #TS-LLSOVG-GB.	\$3,450.00	\$600.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
3	LLSat at 100 MBS-6TB/Mo	TS-LLSHSBC-6TB	<p>Low Level Satellite with Internet Service 100 MBS, 6 TB/Mo</p> <p>Network Availability Commitment for this service is $\geq 97\%$.</p> <p>Satellite Network Latency Commitment for this service is $\leq 80\text{ms}$.</p>	Low Level Satellite, 6 TB/Mo Maximum, 40Mbs Down/8Mbs Upload, Ethernet. 6 TB Overage data usage charges per Gigabyte apply . per #TS-LLSOVG-GB	\$3,450.00	\$1,700.00	Each	Yes	Yes	Required
4	LLSat at 25 MBS	TS-LLSSUC-25MB	<p>Low Level Satellite with Internet Service 20 MBS – Ethernet</p> <p>Network Availability Commitment for this service is $\geq 97\%$.</p>	Low Level Satellite, 20Mbs Down/5Mbs Upload, Ethernet	\$1,339.00	\$200.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
			Satellite Network Latency Commitment for this service is ≤80ms.							
5	LLSat Mobile at 25 MBS	TS-LLSMSUC-25MB	<p>Low Level Satellite with Internet Service 20 MBS – Ethernet</p> <p>Network Availability Commitment for this service is ≥97%.</p> <p>Satellite Network Latency Commitment for this service is ≤80ms.</p>	Low Level Satellite, 20Mbps Down/5Mbps Upload, Ethernet	\$3,450.00	\$290.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
6	LLSat Mobile Custom 25 MBS	TS-LLSMCSUC-25MB	<p>Low Level Satellite with Internet Service 20 MBS – Ethernet</p> <p>Network Availability Commitment for this service is ≥97%.</p> <p>Satellite Network Latency Commitment for this service is ≤80ms.</p>	Low Level Satellite, 20 Mbs Down/5Mbs Upload, Ethernet	\$1,738.00	\$200.00	Each	Yes	Yes	Required
7	LLSat Install Kit	TS-LLS-IK	Low Level Satellite Installation Kit	150 foot Replacement Cable, Long Wall Mount, Ground Pole Mount, Shipping	\$392.00	\$ -	Each	No	Yes	Discretionary
8	LLSat Carry Case	TS-LLC-CC	Carry Case	Padded Satellite Dish Carry Case	\$350.00	\$ -	Each	No	Yes	Discretionary
9	LLSat Overage Usage Charge per GB	TS-LLSOVG-GB	LLSat Overage Usage Charge per Gigabyte	LLSat Overage Usage Charge per Gigabyte		\$0.75	Per GB	Yes	Yes	Required

30.4 OTHER SERVICES

30.4.1 Hourly Rates for Services

Contractor’s Description of Service:

Providing extended cabling installation services from business MPOE (Main Point of Entry) to equipment location, as needed.

Geographic Availability:

All regions of the state of California where services have been installed and supported.

State Associated Administrative Fee Charge - Services identified below with “Yes” in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 30.4.2.1 – Extended Demarcation Wiring Services

#	Feature Name	Contractor’s Product ID	Feature Description	Contractor’s Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Customer Premises Extension	TS-CPE	Wiring services to extend Facilities from the Customer’s MPOE to the Customer’s point of utilization.		\$553.00	N/A	Installation	No	No	Required

30.4.3 Services Related Hourly Support

Contractor’s Description of Service:

Professional services to troubleshoot, repair or change previously installed services as required.

Geographic Availability:

All regions of the state of California where services have been installed and supported.

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 30.4.3 – Services Related Hourly Support

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Field Service Repair Technician Regular Hours	TS-FSRTRH	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.		\$95.00	N/A	Hour	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
2	Field Service Repair Technician Overtime Hours	TS-FSRTOT	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.		\$142.50	N/A	Hour	Yes	No	Required
3	Field Service Repair Technician Sunday and Holiday Hours	TS-FSRTHH	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.		\$190.00	N/A	Hour	Yes	No	Required